Know Your Rights- Storage Assistance

-A grant for storage of furniture and other personal belongings may be available if you are facing an emergency such as relocation, eviction, or homelessness.

-Under some circumstances, if you are doubled up, living with more than one family in an apartment, you may qualify depending on the length of the time you will be living with others.

Do I qualify?
-You may qualify for help if you are receiving public assistance benefits and are relocating, being evicted or are homeless, with no other storage option available to you.

-Assistance is available as long as you continue to receive public assistance benefits, the emergency that led you to apply continues, and no other resource for storage exists.

What kind of assistance does HRA offer?
-To apply for storage assistance you must provide three (3) storage fee estimates before HRA can approve your request.

-Under new rules, a household’s total furniture and personal belongings to be stored must be reasonable in number and volume.

-Only items in your possession at the time the emergency occurred are eligible for storage assistance and requests for increased payments will not be allowed unless the fee for the unit is increased by the storage facility itself.

-HRA will also limit the total storage space to be eligible as detailed below:

<table>
<thead>
<tr>
<th>Persons in household</th>
<th>Allowable storage space</th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>400 cubic feet (5’ wide x 10’ long x8’ high)</td>
</tr>
<tr>
<td>2-3</td>
<td>600 cubic feet (7.5 wide x 10’ long x8’ high)</td>
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<tr>
<td>4-5</td>
<td>800 cubic feet (10’ wide x 10’ long x8’ high)</td>
</tr>
<tr>
<td>6 or more</td>
<td>1200 cubic feet (10’wide x 15’ long x 8’ high)</td>
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</table>

What do I do if I want to appeal a denial or the amount I was given?
You have a right to a fair hearing within 60 days of your denial. To learn more or seek assistance with problems with your application for an emergency grant, please come into the Crisis Intervention Program at the Coalition for the Homeless.

Crisis Intervention Program
Coalition for the Homeless
129 Fulton Street
New York, NY 10038

Take the 2/3, 4/5, A/C, J/M trains to Fulton Street or Broadway Nassau Stations

**Be sure to arrive no later than 9am on the day you choose to come in, Crisis Intervention sees a limited number of households each day on a first come, first served basis.**